

# X-TICKETZ

MOBILE DIGITAL TICKETING SYSTEM



Xticketz Ticket Hub (c) 876 428-0826  
Email: support@xticketz.com  
Website: xticketz.com  
Platforms: PC, Android and Mobile  
Web for iOS

## SERVICE Agreement

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### Standard Fee

- **Total Cost:** 25,000 JMD
- **POS Machine Fee:** 15,000 JMD
- **Agent Fee:** 10,000 JMD

### Discounted Rate


- **Cost:** 15,000 JMD (when using our gate management services)
- **Agent Requirement:** You must provide an agent to operate the POS machine.
- **Compliance:** Adhere to our Fraud Protection Policy.

## Point of sale (POS) Transaction requirement

### Fraud Protection Policy

All POS transactions require:

- A picture of the debit/credit card
- Matching ID of the cardholder



Transactions will not be processed without these documents, especially in the event of a refund bank request.

## **Additional Details**

### **Included in the Fee:**

- Use of the machine
- Reporting and reconciliation
- Up to 4,000 JMD in bank charges

### **Additional Charges:**

Any bank charges exceeding 4,000 JMD will be deducted from the total processed amount.

### **Processing Time:**

All transactions will be processed and transferred within 3 to 5 business days.